

General Terms and Conditions Mini-Camping De Vrolijke Molen (Funbeach B.V.) Moolweg 23 4323 NB Ellemeet

1. Applicability

These general terms and conditions apply to all reservations and stays at our mini-camping. By making a reservation or entering the premises, you agree to these terms.

2. Reservations and Payments

- Reservations can be made by phone, email, or via the website.
- A reservation is only final after receipt of the (down) payment.
- The full amount must be paid no later than two days before arrival.
- Cancellations must be submitted in writing (by email). Refunds depend on the cancellation timing (see cancellation policy).

3. Cancellation Policy

- Cancellations up to 14 days before arrival: full refund minus an administration fee of €10.
- Cancellations between 14 and 7 days before arrival: 50% refund.
- Cancellations less than 7 days before arrival: no refund.
- In case of a no-show, the full amount will be charged.
- If a guest leaves earlier than planned, no refund will be given.

4. Arrival and Departure

- Check-in is from 1:00 PM, check-out must be before 12:00 PM.
- Late arrival or early departure does not entitle you to a refund.
- Please contact us if you wish to arrive earlier, and we will check the possibilities.

5. Stay at the Camping Site

- Guests must adhere to the applicable house rules.
- Quiet hours are from 10:00 PM to 8:00 AM. Noise disturbances will not be tolerated.
- Pets (dogs) are allowed but must always be kept on a leash. Please clean up after them.
- Open fires and barbecues are allowed under supervision and in a designated, safe area.
- Waste must be sorted and disposed of in the designated containers.

6. Visitors

- Visitors must report to the reception in advance.
- Day visitors must leave the camping site before 10:00 PM.

7. Liability

- The campsite is not responsible for loss, theft, or damage to guests' property.
- Use of facilities and participation in activities is at your own risk.
- Guests are responsible for damage caused by themselves, their children, or their pets.

8. Rental of Equipment

- The campsite rents out various equipment, including tents, bicycles, kitesurfing gear, and SUPs.
- Renters are responsible for the rented equipment and must return it in the same condition as received.
- Any damage or loss must be reported immediately and may be charged to the renter.
- The use of rented materials is at the renter's own risk.
- The campsite reserves the right to request a deposit for rentals.
- Rented materials must be returned at the agreed time. Late returns may result in additional charges.

9. Force Majeure and Exclusion

- The campsite reserves the right to refuse or remove guests who violate the rules.
- In case of force majeure (e.g., natural disasters, pandemics), the campsite may cancel or reschedule a stay without refund.

10. Complaints and Disputes

- Complaints must be reported directly to the campsite manager.
- If a dispute cannot be resolved through consultation, the court in Middelburg has jurisdiction.

By staying at our mini-camping, you agree to these terms. We wish you a pleasant stay!